


Sound Issues

This will cover the steps in how to troubleshoot sound issues you may be having with your computer within the Public Schools of Petoskey District.

- 1) Check to see if  this icon in the bottom right hand corner. If you do see this, it means your audio is muted and to fix this simply click on the icon and a small box will appear in the corner with a bar. You can then drag the slider up on this bar to take it out of mute.
- 2) Click the volume up button on your Epson Projector remote as shown in the photo. This will make it audible if the audio was set to low or if it was muted.
- 3) If a program was open when you clicked the sound toggle option, you will often times have to restart that program. For example, if you have Youtube open and its playing through your monitor, and you decide you want to play it through the projector. You would hit sound toggle, however because chrome was already open this will often to play sound. After restarting chrome (not just closing the Youtube tab) it should fix the issue.
- 4) In the rare occurrence that none of the above fix your sound issue then you will find a black box as shown below located on top of your projector. If the nobs are set all the way to MIN then it will also not play audio. Now someone would have had to reach up and do this to have it happen so the likelihood of this scenario is very rare, feel free to call the tech department if you notice the nob is turned off.

